



QUALITY MANAGEMENT SYSTEM POLICY

CONNECTING WORLDS, BUILDING THE FUTURE

Dalekovod Group is committed to consistently provide products and services that meet our customers' requirements, or preferably exceed our customers' expectations, and meet applicable statutory requirements.

Quality policy refers to all levels in the Dalekovod Group.

Dalekovod Group consists of: Dalekovod d.d., Dalekovod d.o.o. Mostar, Dalekovod inženjering in trgovina Ljubljana d.o.o., Dalekovod Poljska Spolka Akcyja.

The scope of activity of Dalekovod Group is: sales and construction of electric power transmission lines and electric power sub-stations up to 750 kV, railway and highway supporting objects, civil structures, sport buildings, lighting, telecommunication lines and towers, lighting poles and halls, steel and other bearing structures, equipment for civil structures and electrical installations, suspension and jointing equipment as well as provision of anti-corrosive metal protection services.

Dalekovod Group is committed to continuous improvement of the quality management system in ensuring its sustainable development, the continuous improvement of the quality of its activities and the satisfaction of all interested parties.

In order to ensure the fulfilment of our responsibilities and obligations towards our customers, our employees and all other internal and external stakeholders, we are committed to the following quality objectives:

- △ Deliver our products and services on time and with quality that meets or exceeds our customers' expectations.
- △ Continuously improve the level of satisfaction of our customers.
- △ Continuously build partner relationships with suppliers and together with them improve our products and construction, manufacture and design services.
- △ Empower and involve our employees at all levels to actively fulfil their responsibilities and authorisations in management systems for quality, environment, and health and safety protection.
- △ Create a collective spirit of belonging to a Dalekovod Group, develop teamwork and insist on high accountability while at the same time investing in increasing the motivation and skills of our people.

Zagreb, Rev: 23, 12.09.2019.

President of Management Board Dalekovod jsc.
Tomislav Rosandic



Compliant with ISO 9001:2015 requirements

